Sprint ®

Sprint Mobile Broadband USB Modem
Ovation™ U760

NOVATEL WIRELESS.

www.sprint.com

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Your Sprint Mobile Broadband USB Modem

Thank you for purchasing a Sprint Mobile Broadband USB Modem. This device offers more freedom than ever before. No wires, no cables—just access to your data when you need it. The power of the Internet is truly at your fingertips.

How to Use This Guide

The advantages of Sprint are as clear as each wireless connection you make. With Sprint service, we give you what you really want from a wireless service provider—clear connections, easy-to-understand service plans, and self-servicing options for managing your account. All this is designed to make your life easier and worry-free.

We know you're eager to start using your device right away, and the sections of this guide are designed to help you do just that.

1 The first section (page 1) gives an overview of the device package contents.

2 The second section (page 5) guides you through the steps required to install your device and the Windows or Mac software, and describes how to start the software once it is installed.

3 The third section (page 17) lists the technical specifications, regulatory and important safety information for your device.

Getting More Information About the Device and Service

This guide describes how to install and start the software. To learn how to use all the features of your device and software, consult the user guide (see page 12 of this document) or online help.

Section 1

Introducing the Sprint Mobile Broadband USB Modem

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Introducing the Sprint Mobile Broadband USB Modem

- ♦ *Your Sprint Mobile Broadband Device (page 2)*
- ♦ *Package Contents (page 2)*
- ♦ *Care and Maintenance (page 3)*

This section introduces your Sprint Mobile Broadband device, and describes what is included with your device.

Your Sprint Mobile Broadband Device

The Sprint Mobile Broadband USB Modem Ovation™ U760 is a dual-band wireless 2-in-1 device. It enhances the functionality of your mobile computing devices by adding wireless connectivity to the Internet and removable memory storage.

Your device fits into a USB port, available on most notebook and desktop computers.

Package Contents

Your Sprint Mobile Broadband USB Modem package contains the following components:

- Sprint Mobile Broadband USB Modem
- Get Started guide (this document)
- Lanyard
- Key chain
- Flexible USB extension cable
- USB modem bag

Care and Maintenance

As with any electronic device, the Sprint Mobile Broadband modem must be handled with care to ensure reliable operation. Follow these guidelines in using and storing the device:

- The device should fit easily into your USB port. Forcing the device into a port may damage the connector pins.

- Protect the device from liquids, dust, and excessive heat.

- When not installed in your computer, store the device in a safe place.

- Remove the device before storing or transporting your computer.

- Do not handle or operate the device while driving or operating a vehicle. Doing so may distract you from properly operating the vehicle. In some jurisdictions, operating communication devices while in control of a vehicle is a criminal offense.

Installing and Using the Sprint Mobile Broadband USB Modem

Sprint

Installing the Software and Drivers

- *Inserting the Device into Your Computer's USB Port (page 6)*
- *Installing the Software and Drivers on a Windows Computer (page 7)*
- *Installing the Software and Drivers on a Mac Computer (page 8)*

The installation process has two stages:

- *Installing the Software and Drivers* — Install the Sprint SmartView software and device drivers (for Windows, see page 7; for Mac, see page 8).
- *Activating Your Device* — Start the software, activate your account, and configure the device to use your account. For complete instructions, consult the user guide, available online at *www.sprint.com.downloads*.

Inserting the Device into Your Computer's USB Port

1. Insert the device with the Sprint label facing up into your computer's USB port. (Do not forcefully insert the device, as this may damage it.)

2. The first time you insert the device into your computer, the drivers will install. Wait a few moments while your computer automatically installs the necessary drivers for your device. A series of "Found New Hardware" messages may appear.

Installing the Software and Drivers on a Windows Computer

System Requirements

The Sprint Mobile Broadband USB Modem is supported on:

- Windows Vista
- Windows XP with Service Pack 2 or later
- Windows 2000

To install and run the device and accompanying Sprint SmartView software on a Windows computer, you will need an available USB port.

Installing the Software

The Sprint SmartView software for this Mobile Broadband Modem automatically installs once the device is inserted into the computer.

Your device is designed for quick and effortless installation and configuration. No CD is required for installation. Simply insert the device, allow the drivers and software to load, select automatic activation, and connect to Sprint Mobile Broadband right away!

To install Sprint SmartView software and drivers on Windows

1. Insert the device into your computer's USB port.
2. Once the drivers have automatically installed, a Welcome window appears. Click *Continue*.
3. Once the InstallShield wizard launches, click *Next*.

4. Read the Software License Agreement. Click *Next* to accept the terms in the License Agreement.

5. Install the software in the default destination folder (recommended), or click *Change* to install into a different folder. Click *Next*.

6. Click *Install* to begin the installation. This may take a few minutes.

7. Once installation is complete, the Sprint SmartView desktop icon appears on your desktop and you may be prompted to restart your computer in order for the new settings to take effect. Click *Yes* and *Finish* to exit the Installation Wizard.

8. Proceed to "Starting the Software" on page 10.

Installing the Software and Drivers on a Mac Computer

System Requirements

The Sprint Mobile Broadband USB Modem is supported on Mac OS® X, version 10.4 or higher.

To check your version, from the Apple menu ( ) choose *About This Mac*. If your version is earlier, then:

▶ Visit *www.apple.com/downloads/macosx/apple* for upgrading instructions.

– or –

1. In Finder™, select *Go* > *Applications* > *System Preferences*.

2. Double-click the System Preferences icon.

3. Double-click *Software Update*.

4. Click *Check Now*.

To install and run the device and accompanying Sprint SmartView software on a Mac computer, you will need an available USB port.

Installing the Software

1. Insert the device into your computer's USB port.

Note *The Sprint SmartView software can also be downloaded from www.sprint.com/downloads.*

2. Once the drivers have automatically installed, a Welcome window appears. Click *Continue*.

3. Once the InstallShield wizard launches, click *Next*.

4. Read the Software License Agreement. Click *Next* to accept the terms in the License Agreement.

5. Install the software in the default destination folder (recommended), or click *Change* to install into a different folder. Click *Next*.

6. Click *Install* to begin the installation. This may take a few minutes.

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Using Your Sprint Mobile Broadband USB Device

Starting the Software

1. Double-click the program's icon ( ) on your desktop.

   – or –

   ▪ *Windows:* Select *Start > All Programs > Sprint > Sprint SmartView*.

   ▪ *Mac:* In Finder, select *Go > Applications*, and then double-click *Sprint SmartView*.

2. Sprint SmartView launches and the "Ready: Sprint Mobile Broadband" dialog appears.

3. Proceed to "Activating Your Device" on page 11.

Activating Your Device

If your device has not been preactivated or you have not activated it at the time of purchase, you must activate your account and configure the device to use your account.

If the "One Touch Activation" window appears, click *Yes* to indicate that you'd like to have the network autoprogram your device. Sprint SmartView will display "Preparing services, Please wait."

If One Touch Activation is successful, Sprint SmartView will then display "Sprint is ready to Connect," after which you are ready to connect to the network. Proceed to "Viewing the User Guide" on page 12.

Note	*One Touch Activation may also be accessed from the Tools menu. Go to* Tools > Activate Device.

If One Touch Activation was not successful, a message window is displayed. For instructions on activating your device, see the user guide. (See "Viewing the User Guide" on page 12.) Use the spaces below to write down important information related to the activation process and your account.

ESN/MEID _____

Activation code _____

Sprint phone number _____

MSID _____

Account password _____

Sprint user name _____

Viewing the User Guide

The user guide provides detailed information on the Windows and Mac versions of the Sprint SmartView software.

▶ In Windows, select *Start > All Programs > Sprint > Sprint SmartView User Guide.*

– or –

On your Mac desktop, double-click *Sprint SmartView User Guide.PDF*.

Removing the Device

1. Exit the Sprint SmartView software if it is open.

2. Remove the device from your computer's USB port by gripping both sides of the device and pulling straight out.

WARNING	*When inserting or removing your device, always grip it by its sides, as this prevents damage to the device.*

Using the Flexible USB Extension Cable

An external flexible USB extension cable is included for your convenience. This cable is ideal for using USB devices in hard-to-reach and tight spaces, a common situation with many notebook computers, relieving strain on the USB port and allowing you to use additional USB devices more easily.

To use the flexible USB extension cable

1. Plug the USB connector end of the cable into a USB port on your notebook computer.

2. Plug the device into the other end of the connector cable.

3. Launch Sprint SmartView and click *Connect*.

External Antenna Connector

This Sprint Mobile Broadband device is equipped with an external antenna connector.

> *Note*   *Your device does not come with an external antenna.*

To access the external antenna connector

▶ Gently flip open the unlabeled rubber tab on the side of the device.

> *Note*   *The rubber tab is removable. If removed, place the tab in a secure location for future use.*

Inserting and Ejecting a microSD™ Card

Your Sprint Mobile Broadband USB Modem by Novatel Wireless Ovation U760 is equipped with removable hot-swappable memory storage. This convenient feature enables you to connect to the Internet or your corporate Intranet on the fly while at the same time storing data to an external drive without the need for another flash drive.

A microSD card (sold separately) is required to take advantage of the memory storage feature and is available with up to 16 GB of storage capacity.

To insert a microSD card

1. Locate the microSD slot.

2. Line up the microSD card with the slot.

3. Gently push in the microSD card until it clicks into place.

To eject a microSD card from the microSD slot

▶ Gently push the card in, release, and it will pop out.

Note *For further details about using the microSD memory storage feature, including how to save files to the card, consult the user guide.*

Attaching the Lanyard

A lanyard is included with your device. The lanyard is a convenient accessory that enables you to wear the device for maximum portability while on the go.

Important *Do not wear the lanyard around rotating equipment or machinery or during sleep. An emergency release clip is constructed in the design; however, you may also cut the lanyard off in an emergency.*

To attach the lanyard to the device

1. Pinch the looped thread on the lanyard, insert the tip of the thread into the hook hole on the device, and push the thread until it exits through the other side of the hook hole (1).

2. Insert the lanyard clip through the loop and pull the clip through the loop (2).

3. Continue to pull the clip until the loop is tight and secure (3).
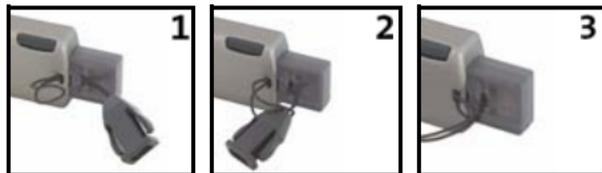
Note *Do not pull the lanyard too tight,; otherwise, you will be unable to easily remove the clip.*

Contacting Sprint Customer Service

You can reach Sprint Customer Service by:

● Logging on to your account at *www.sprint.com*.

● Calling us toll-free at *1-888-211-4727* (personal use) or *1-800-927-2199* (business use).

● Writing to us at Sprint Customer Service, P.O. Box 8077, London, KY 40742.

Troubleshooting

For a more complete listing of errors and possible solutions, please see the user guide or online Help. You may also visit *www.sprint.com* or contact Sprint Customer Service. (See "Contacting Sprint Customer Service" on page 15.)

Problem/error	Solution
The device has no power. (The LED indicator is off.)	Ensure the following: ● The device is properly inserted. ● The computer is turned on and not in suspend mode (Windows) or sleep mode (Mac).

Problem/error	Solution
No service is available. (The LED indicator is red.)	Try the following: ● Reorient your computer. ● If you are inside a building or near a structure that may be blocking the signal, change the position or location of your computer. ● Check with Sprint — a network or account problem may be preventing the device from obtaining service.

Section 3

Technical Specifications,
Regulatory and Safety
Information

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Technical Specifications

This section describes the LED indicators and various specifications of your Sprint Mobile Broadband USB Modem.

LED Overview

Your device has an LED light. The light operates as follows:

LED Status	Indicates
Off (no light)	The device has no power. The device may not be completely inserted into the computer.
Red	No Service.
Amber	Error; reset device.
Green (solid)	The device is powered but is not transmitting or receiving data.

LED Status	Indicates
Green (blinking slowly)	The device is powered and is searching for the network.
Green (intermittent blinking)	The device is powered, connected, and is sending or receiving data.

Environmental Specifications

Operating temperature	0° C to +55° C (32°F to 131° F)
Storage temperature	-20° C to +65° C (-4° F to 149° F)
Humidity	5% to 90% within operating temperature

Vibration stability	5 Hz to 500 Hz, 0.1 octave/second
Drop	1 meter drop, no damage – fully operational

Mechanical Specifications

Dimensions (W x D x H)	57 mm x 25 mm x 12 mm
Weight	19 g/0.67 oz
Battery pack	N/A
LED	Yes
Antenna	Internal

Software Specifications

CDMA specification	EVDO Rev A
Data service	Support
SMS (IS-637)	Currently not supported
IOTA	Support
OTAPA (IS-683A)	Support
PRL (preferred roaming list)	Support
Authentication	Support
NAM	1
Mobile IP	Support

Transmitter Specifications

Type of multiplexing	EVDO and 1xRTT
Normal output power	7-10 dBm
TX Max power	23 dBm
Frequency range	1850 MHz to 1919 MHz
Frequency stability	Compliant with CDG1
Bandwidth	1.25 MHz
Occupied bandwidth	1.25 MHz
Modulation method	O-QPSK/HPSK
Waveform quality	.944

Conducted spurious emission	Complies with Title 47, Part 24 of the FCC Rules
Common RF impedance	50 ohms

Inter-modulation spurious response attenuation	Complies with CDG stage 1
Common RF impedance	50 ohms

Receiver Specifications

Type of receiving	EVDO and 1xRTT
Frequency range	1930 MHZ to 1990 MHz
Bandwidth	1.25 MHz
Occupied bandwidth	1.25 MHz
Modulation method	O-QPSK/HPSK
Receiver sensitivity	-104 dBm

Hardware Specifications

Interface type	USB
Common air interface	1xEVDO Rev A
Channel spacing	50 kHz
Chipset	QUALCOMM™ QSC6085
Transmitting (max. data rate)	Forward link: 3.1 Mbps Reverse link: 1.8 Mbps
Supply voltage	500 mA
Battery	N/A
Charger (charging time)	N/A
Communication ports	USB

Voice capability	No support
GPS capability	Support

Miscellaneous

Certification & approval	FCC (parts 2, 22, & 24, SAR), UL, CDG, etc.

Regulatory Information

This section contains important regulatory notices about your Sprint Mobile Broadband USB Modem, and also patent and other information.

Regulatory Notices

Note	*This Sprint device is designed to be activated on the Sprint network and has a software programming lock that, in part, protects many of the device's features and functions against tampering and unauthorized reprogramming. This device will work with Sprint services - service plans and other services/options must be purchased separately. Operates within the Sprint CDMA frequency band of 800 MHz/1.9 GHz. This device will not operate on any iDEN network. Coverage is not available everywhere. Product meets current FCC Radio Frequency Emission Exposure Guidelines. FCC Equipment Authorization ID number: PKRNVWMC760.*

Federal Communications Commission Notice (FCC – United States)

FC Electronic devices, including computers and wireless modems, generate RF energy incidental to their intended function and are therefore subject to FCC rules and regulations.

This equipment has been tested to, and found to be within the acceptable limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates radio frequency energy and is designed for use in accordance with the manufacturer's user manual. However, there is no guarantee that interference will not occur in any particular installation. If this equipment causes harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

● Reorient or relocate the receiving antenna
● Increase the separation between the equipment and the receiver
● Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
● Consult the dealer or an experienced radio/television technician for help

This device complies with Part 15 of the Federal Communications Commission (FCC) Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

WARNING: DO NOT ATTEMPT TO SERVICE THE WIRELESS COMMUNICATION DEVICE YOURSELF. SUCH ACTION MAY VOID THE WARRANTY. THE USB760 MODEM IS FACTORY TUNED. NO CUSTOMER CALIBRATION OR TUNING IS REQUIRED. CONTACT SPRINT TECHNICAL SUPPORT FOR INFORMATION ABOUT SERVICING YOUR WIRELESS COMMUNICATION DEVICE.

FCC CAUTION: Any changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

MODIFICATIONS: The FCC requires that you be notified that any changes or modifications made to this device that are not expressly approved by Sprint may void your authority to operate the equipment.

This USB modem is approved for use in normal size notebook computers only (typically with 12" or

larger display screens). To comply with FCC RF exposure requirements, this modem should not be used in configurations that cannot maintain at least 11 mm (approximately 0.43" or 7/16") from users and bystanders; for example, in certain notebook and tablet computers and configurations where the USB connectors are unable to provide or ensure the necessary separation is available between the modem and its users to satisfy compliance.

RF Exposure/Specific Absorption Rate (SAR) Information

This product has been evaluated for SAR and meets the FCC Guidelines for exposure to radio waves.

FCC Equipment Authorization ID: PKRNVWMC760

Your wireless modem is a radio transmitter and receiver. It is designed and manufactured not to exceed the exposure limits for radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless devices including mobile USB Modems and wireless modems uses a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standard operating positions reviewed by the FCC with the device under test transmitting at its highest certified power level in all frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the USB Modem or modem while operating can be well below the maximum value. This is because the USB Modem is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before this device is made available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (for example, at the ear or worn on the body) as required by the FCC for each model.

THE FCC HAS GRANTED AN EQUIPMENT AUTHORIZATION FOR THIS WIRELESS MODEM WITH ALL REPORTED SAR LEVELS EVALUATED AS IN COMPLIANCE WITH THE FCC RF EXPOSURE GUIDELINES. THE HIGHEST SAR VALUE FOR THIS MODEM WHEN TESTED FOR COMPLIANCE AGAINST FCC STANDARDS WAS 1.53 W/KG USER-LAP POSITION.

WARNING (EMI) – United States FCC Information

This equipment has been tested and found to comply with the limits pursuant to Parts 2, 22, and 24 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in an appropriate installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

● Reorient or relocate the notebook PC.
● Increase the separation between the equipment and receiver.
● Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
● Consult the dealer or an experienced radio/TV technician for help.

WARNING (EMI) – Canada

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the interference causing

equipment standard entitled "Digital Apparatus," ICES-003 of the Department of Communications.

Cet appareil numérique respecte les limites de bruits radioélectriques applicables aux appareils numériques de Classe B prescrites dans la norme sur le matériel brouilleur: "Appareils Numériques," NMB-003 édictée par le ministre des Communications.

If you have purchased this product under a United States Government contract, it shall be subject to restrictions as set forth in subparagraph (c)(1)(ii) of Defense Federal Acquisitions Regulations (DFARs) Section 252.227-7013 for Department of Defense contracts, and as set forth in Federal Acquisitions

Regulations (FARs) Section 52.227-19 for civilian agency contracts or any successor regulations. If further government regulations apply, it is your responsibility to ensure compliance with such regulations.

Trademarks

Copyright

Limitation of Liability

The information in this manual is subject to change without notice and does not represent a commitment on the part of Novatel Wireless. NOVATEL WIRELESS AND ITS AFFILIATES SPECIFICALLY DISCLAIM LIABILITY FOR ANY AND ALL DIRECT, INDIRECT, SPECIAL, GENERAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR REVENUE OR ANTICIPATED PROFITS OR REVENUE ARISING OUT OF THE USE OR INABILITY TO USE ANY NOVATEL WIRELESS PRODUCT, EVEN IF NOVATEL WIRELESS AND/OR ITS AFFILIATES HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR THEY ARE FORESEEABLE OR FOR CLAIMS BY ANY THIRD PARTY.

Notwithstanding the foregoing, in no event shall Novatel Wireless and/or its affiliates aggregate liability arising under or in connection with the Novatel Wireless product, regardless of the number of events, occurrences, or claims giving rise to liability, be in excess of the price paid by the purchaser for the Novatel Wireless product.

Additional Information and Updates

For up-to-date product descriptions, documentation, application notes, firmware upgrades, troubleshooting tips, and press releases, visit *www.sprint.com*.

Important Safety Information

- *Important Notice (page 29)*
- *Safety and Hazards (page 29)*

Important Notice

Because of the nature of wireless communications, transmission and reception of data can never be guaranteed. Data may be delayed, corrupted (i.e., have errors), or be totally lost. Although significant delays or losses of data are rare when wireless devices such as the Sprint Mobile Broadband USB Modem Ovation U760 are used in a normal manner with a well constructed network, they should not be used in situations where failure to transmit or receive data could result in damage of any kind to the user or any other party, including but not limited to personal injury, death, or loss of property. SPRINT

SPECTRUM L.P. accepts no responsibility for damages of any kind resulting from delays or errors in data transmitted or received using the Sprint Mobile Broadband USB Modem Ovation U760, or for failure of the Sprint Mobile Broadband USB Modem Ovation U760 to transmit or receive such data.

Safety and Hazards

Do not operate the Sprint Mobile Broadband USB Modem Ovation U760 in areas where blasting is in progress, where explosive atmospheres may be present, near medical equipment, life support equipment, or any equipment which may be susceptible to any form of radio interference. In such areas, the Sprint Mobile Broadband USB Modem Ovation U760 MUST BE POWERED OFF. It can transmit signals that could interfere with this equipment.

Do not operate the Sprint Mobile Broadband USB Modem Ovation U760 in any aircraft, whether the aircraft is on the ground or in flight. In aircraft, the Sprint Mobile Broadband USB Modem Ovation

U760 MUST BE POWERED OFF. When operating, it can transmit signals that could interfere with various onboard systems.

The driver or operator of any vehicle should not operate the Sprint Mobile Broadband USB Modem Ovation U760 while in control of a vehicle. Doing so will detract from the driver or operator's control and operation of that vehicle. In some jurisdictions, operating such communications devices while in control of a vehicle is an offense.

Novatel Wireless Limited Warranty and Liability

Novatel Wireless warrants for the 12 month period immediately following receipt of the Product by Purchaser that the Product will be free from defects in material and workmanship under normal use. THESE WARRANTIES ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The exclusive remedy for a claim under this warranty shall be limited to the repair or replacement, at Novatel Wireless' option, of defective or non-conforming materials, parts or components. The foregoing warranties do not extend to (I) non conformities, defects or errors in the Products due to accident, abuse, misuse or negligent use of the Products or use in other than a normal and customary manner, environmental conditions not conforming to Novatel Wireless' specification, of failure to follow prescribed installation, operating and maintenance procedures, (II) defects, errors or nonconformity's in the Product due to modifications, alterations, additions or changes not made in accordance with Novatel Wireless' specifications or authorized by Novatel Wireless, (III) normal wear and tear, (IV) damage caused by force of nature or act of any third person, (V) shipping damage, (VI) service or repair of Product by the purchaser without prior written consent from Novatel Wireless' (VII) products designated by Novatel Wireless as beta site test samples, experimental, developmental, reproduction, sample, incomplete or out of specification Products, or (VIII) returned products if the original identification marks have been removed or altered.

Notes