

Using your new Wireless Internet Card.

Installation Tips—Please follow the installation instructions included in your Internet card quick start guide.

DO NOT insert your Alltel Wireless Internet Card until prompted during the installation process.

Insert the CD from the Wireless Internet Card package into your computer, and follow the on-screen instructions.

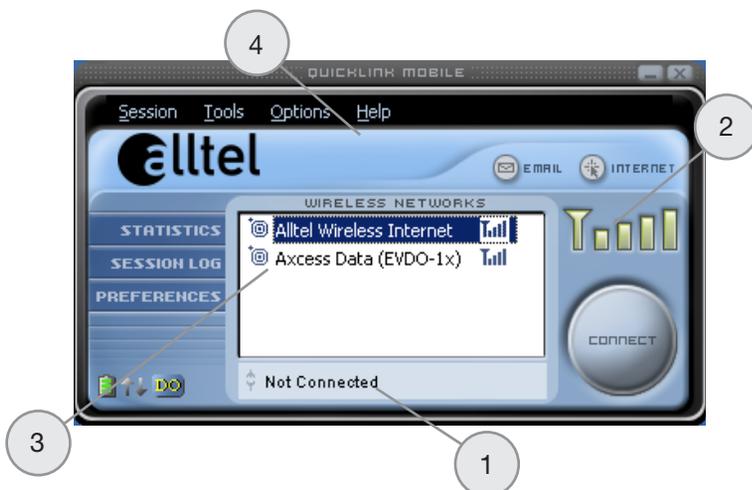
Once installation is complete, Alltel recommends leaving your Internet card connected to your computer for at least 30 minutes to ensure proper activation. You do not have to be connected to the Internet.



Helpful Hints

In order to ensure your device is activated, double-click the “Axxcess” icon on your computer with your Wireless Internet Card inserted and check the following:

1. **Device Status**—If you see the message “device is not inserted,” try removing the card and then rebooting your computer. Then run the QuickLink Mobile application and reinsert your card.
2. **Signal Strength**—If no bars are showing, try moving to a different location for better signal.
3. **Connections**—Make sure Axxcess Data (EVDO-1X)/Alltel Wireless Internet is highlighted before you press the connect button.
4. **Help**—Need additional assistance? Select the “Help” link.



Error Messages

If you receive these messages...	Try these easy steps.
Remote Computer Did Not Respond	Make sure you have at least two bars of signal. Reboot your computer. Follow the instructions in Step 4, under helpful hints.
Username/Password Invalid	In QuickLink Mobile, click Options, Control Panel, Internet. Choose the Connections tab. Double-click Access Data or Alltel Wireless. Ensure "Automatically Detect Settings" is the only box checked. Your username should be your phonenumber@alltel.net (ex. 5015551212@alltel.net) and your password should be alltel . Click OK until you return to the main QuickLink Mobile screen. Press Connect.
Device Not Inserted	Right-click on the "My Computer" icon. Choose Manage. Click on "Device manager." If you see ! or ? with your Wireless Internet Card, right-click on it and select Uninstall. Once complete, reboot your computer and reinstall the QuickLink Mobile software.
Page Not Found	Open Internet Explorer. Click on Tools > Internet Options > Connections > LAN Settings. Make sure all boxes are unchecked and click OK. Double-click on Alltel Wireless Internet or Access Data (EVDO-1X). Set to automatically detect settings and click OK until you are at the desktop. Close Internet Explorer and then reopen.

For more information and additional instructions, see the "Help" link in the Quick Link Mobile window.

